



Title: Business Analyst – Supply Chain	Location: Chicago, IL
Type: Direct hire – full time	Industry: Foods

Description:

The Business Analyst’s primary role is to serve as liaison and IT relationship manager to one or more business units. This includes understanding the business unit’s strategy, objectives, issues and processes, bringing IT insights to business strategic planning activities, championing IT-related and IT-driven change, looking for ways to improve business processes, building & communicating business cases for IT projects, coordinating with IT and outside resources to insure quality delivery of IT services and projects, and managing projects. Business Analysts are familiar enough with some business processes to actually perform them, and they continually seek improvements. The Business Analyst manages the application portfolio for the business, including maintaining adequate process, data model and data flow documentation, developing business requirements and specification documents of moderate to high complexity for IT applications, working with technical architects to develop system and application interface designs, developing and executing test plans, and coordinating system implementations.

Responsibilities:

1. Responsible for the configuration and daily support of the assigned system modules.
2. Directs and participates in the analysis, SAP technical configuration, modification, testing and implementation of SAP MM, PP, and PLM modules as well as any related system modules, including SaaS applications. Analyzes data requirements, participates in the testing and the support of master data used in the supported applications and systems.
3. Guides implementation of enterprise and system level architectures and systems by creating and communicating well-written documentation and presentations; and by providing coaching and mentoring to IT management and staff on MM, PP, and PLM functionality including but not limited to Procurement, Subcontracting, Quality Planning/ Execution/Recalls, Recipe Management Specification and Recipes, Production Scheduling and Execution as well as the supporting reporting functions for these areas.
4. Charts business or IT processes by partnering with process owners and using appropriate methods and tools.
5. Promotes effective use of system modules in solving business problems and improving business processes.
6. Facilitates change management, training and communication of new processes and technology.
7. Researches new technologies and development techniques by leveraging industry contacts, seminars, books, and hands-on experience.
8. Educates internal personnel about new technologies and techniques through informal interactions, formal presentations, and training sessions

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9. Develops conversion and system implementation plans.
10. Prepares and obtains approval of system and programming documentation.
11. Recommends changes in development, maintenance, and system standards.
12. Maintains system integrity with application of system upgrades, changes and user updates.
13. Participates in integration testing, conversion and deployment activities.
14. Resolves testing defects.
15. Supports training development and delivery as needed.
16. Designs, develops and implements global system solutions.
17. Trains user personnel in the conversion and implementation of the systems.
18. Participates in global projects on cross-functional teams.
19. Works with team leadership to organize and implement work assignments.
20. Manages time effectively to meet deliverables' deadlines.
21. May manage systems development or process improvement projects by applying basic project management methodology.

Competencies:

1. Demonstrated expertise with Business Process Mapping (BPM) principles, tools, methodology, and techniques. Ability to use them to document business and IT processes.
2. High degree of proficiency in project management methodology and applications (e.g. MS Project & Project Server).
3. Solid understanding of business strategy and business processes. Ability to fully participate in strategic planning efforts.
4. Proficient at documenting business and IT processes.
5. Understands data warehouse, data analysis & delivery, and business intelligence concepts; experience with data analysis and reporting tools.
6. Superior interpersonal relationship and influencing skills. Ability to negotiate to win-win and influence outcomes.
7. Strong customer service orientation.
8. Excellent analytical ability including proficiency in a wide range of analytical skills (examples: QFD, SWOT, data modeling, JAD, UML, Six Sigma techniques, Delphi analysis, fishbone diagramming, structured brainstorming, ranking techniques, etc.).
9. Ability to sell ideas to business and IT executives.
10. Ability to successfully lead teams.
11. Solid knowledge in two or more business functions, including supporting systems: order management, sales, finance, procurement, manufacturing and distribution (logistics), cash management, trade promotions, and rebate Management.

Requirements:**Education:**

- Bachelor's degree in a technical discipline or equivalent experience.

Related Experience:

1. 5-8 years' experience in IT or a related business function.
2. 4-5 years' experience with system configuration for SAP MM, PP, with BW integration. Additionally, 1-3 years of PLM experience preferred.
3. Experience in all aspects of the systems development and implementation life cycle: methodology, analysis, design, development, test, implementation and support.
4. Experience defining specifications for programming requirements.
5. Multiple full-cycle systems implementation experience.
6. Experience with SAP Solution Manager and LiveModel preferred.
7. Experience with test planning. Testing tool experience preferred.
8. Programming experience preferred.
9. Experience with SAP ECC 6.0 system releases highly desirable.
10. Experience with SAP BI reporting highly desirable.
11. Experience in the process industry, especially food and beverage manufacturing, a plus.

Equipment/Software Skills:

- Broad understanding of systems both from a functional and technical perspective.
- Knowledge of cross-functional integration between system functional modules is a strong plus.

Certifications:

- PMI certification highly desirable.