



TACIT LLC
information technology consultants

Quietly Professional

Title: IT Solution Architect	Location: Jackson, MS
Type: Direct hire – full time	Industry: Manufacturing

Overview

A staff position in the Information Technology (IT) department serving as a liaison and IT relationship manager to one or more business units. The Solution Architect understands the business unit's strategy, objectives, issues, and processes. The Solution Architect manages projects and coordinates with IT and outside resources to ensure quality delivery of IT services and projects. The Solution Architect manages the application portfolio for the business, including maintaining adequate process, data model and data flow documentation, developing business requirements, and technical documents with detail for IT applications, developing system and application interface designs, developing and executing test plans, and coordinating system implementations. The IT Solution Architect provides supervision and management oversight for IT projects, is responsible for leading and managing developers including web applications (full stack) developers, packaged ERP applications implementation and bolt-on applications developers and related technical staff. The position is responsible for prioritizing assignments, delegating work, and providing input on project team performance.

Job Title: IT Solution Architect

Reports To: VP / CIO

Responsibilities

- Leads efforts to document, analyze and improve business or IT processes. Charts business or IT processes using appropriate methodologies, techniques and tools.
- Familiar with the configuration of specific system modules. Provides support to implementation and advanced configuration changes.
- Directs and participates in the analysis, design, configuration, customization, testing, and implementation of specific system modules.
- Guides implementation of enterprise and system level architectures and systems through written documentation and presentations.
- Promotes effective use of system modules in solving business problems and improving business processes.
- Directs training development and delivery. Trains user personnel in the testing, conversion and implementation of the new processes and technology.
- Researches new technologies and development techniques and educates internal personnel about new technologies.
- Develops conversion and system implementation plans. Performs complex data conversions.
- Recommends changes in development, maintenance, and system standards, in system support practices, and in IT processes.
- Maintains system integrity with application of system upgrades, changes and user updates.

To inquire about this position, please send an email with your contact information to contact@tacitLLC.com. Or call Joe Rosenfield directly at 920.437.4391.

- Oversees and troubleshoots integration testing, conversion and deployment activities. Resolves complex defects.
- Designs, develops and implements global system solutions.
- Prepares and obtains approval of system and programming documentation. Oversee documentation of data information flow and system configurations through written procedures, flow diagrams, and spreadsheets for current and future states of application software, interfaces, and custom programs.
- Works with team leadership to organize and implement work assignments. Manages cross-functional teams and manages time effectively to meet project deadlines.
- May manage systems development or process improvement projects by applying basic project management methodology.
- Consult with management regarding problems or situations outside the scope of your authority if necessary.
- Keep management informed about the status or changes with software application downtime.
- Fulfill other responsibilities as assigned.

Qualifications

- This position requires a Bachelor's degree in a technical discipline or equivalent work experience.
- 8+ years' experience in IT or related business function. Application development experience preferred.
- 4+ years' experience with system configuration or development.
- 2+ years' experience leading/managing application development teams
- 4+ years' experience as a team leader or project manager.
- 4+ years' experience developing business cases for technology projects, including cost/benefit and ROI analysis.
- 2-4 years' experience with developing, supporting, and using a data warehouse, with data analysis & delivery techniques and tools, and with using business intelligence concepts.
- 4+ years' experience in a relationship management role as the liaison between IT and the business.
- Experience in all aspects of the systems development and implementation life cycle: methodology, analysis, design, development, test, implementation and support.
- Experience developing IT strategic plans and using analysis techniques for identifying process improvements.
- Experience in business process mapping terms and techniques and methodologies used to independently map business and IT processes.
- Experience with test planning and execution.
- Experience defining technical specifications for programmer requirements is a plus.
- Experience in the oil & gas industry is a plus.
- Experienced in SAP ERP systems implementation, upgrade, and development given preference.
- Broad understanding of systems both from a functional and technical perspective.
- Strong customer service orientation.
- Excellent oral and written communication skills with good listening and presentation skills.
- Ability to demonstrate self-motivation and ability to bring focus to tasks.
- Strong analytical and decision-making; manage multiple tasks with ease.
- Knowledge of cross-functional integration between system functional modules is a strong plus.
- PMI/PMP certification highly desirable.
- Background in the following technologies highly desirable: SAP ERP (Finance, Supply Chain, Materials Management, Procurement) in a process manufacturing environment; ABAP, PHP, HTML, CSS, SQL, Laravel PHP framework, GIT version control.