



<b>Title:</b> Unified Communications Engineer	<b>Location:</b> Green Bay, WI
<b>Type:</b> Direct hire – full time	<b>Industry:</b> Manufacturing (process) / Foods

**Duties and Responsibilities:**

- Provide overall system administration for all telecommunication systems.
- Setup and configure new phones, headsets, and telecommunication applications.
- Administer and upgrade all unified communication components and related technologies.
- Monitor system performance to ensure dependable and uninterrupted operation of voice communications.
- Coordinate with carriers in the repair and restoration of voice circuits.
- Manage assigned trouble tickets and provide timely resolution to problems.
- Maintain documentation of the unified communication environment and operational procedures.

**Requirements:**

**Skills:**

- Strong verbal and written communication skills. Excellent interpersonal skills.
- Ability to organize, prioritize and meet deadlines.
- Strong critical thinking and problem solving skills.
- Self-starting abilities and requires minimal supervision.
- Able to take proactive measures to prevent problems, and able to recognize.

**Education and Experience:**

- Bachelor’s degree in Information Technology, Computer Science, or related field.
- 3+ years’ experience telecommunications or related industry experience.
- Hands-on experience with Cisco VoIP in a Unified Communications environment.
- Industry related certifications preferred.

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To inquire about this position, please send an email with your contact information to [contact@tacitLLC.com](mailto:contact@tacitLLC.com). Or call Joe Rosenfield directly at 920.437.4391.

**Behaviors:**

- **Team Player:** Works well as a member of a group
- **Innovative:** Consistently introduces new ideas and demonstrates original thinking
- **Enthusiastic:** Shows intense and eager enjoyment and interest
- **Functional Expert:** Works well as a member of a group
- **Detail Oriented:** Capable of carrying out a given task with all details necessary to get the task done well
- **Dedicated:** Devoted to a task or purpose with loyalty or integrity

**Motivations:**

- **Self-Starter:** Inspired to perform without outside help
- **Growth Opportunities:** Inspired to perform well by the chance to take on more responsibility
- **Goal Completion:** Inspired to perform well by the completion of tasks
- **Ability to Make an Impact:** Inspired to perform well by the ability to contribute to the success of a project or the organization